



## Office Patient Payment Policy

Our office uses state-of-the-art dental practice management software; we will file your PRIMARY and SECONDARY insurance for you, usually electronically, at no charge to the patient.

IMPORTANT—If you have primary and secondary insurance, it is your responsibility to be aware of “Non-Duplication of Benefits” clause.

Dr. Seidler is an “Out of Network Provider”.

A Pre-Determination will be sent upon request if required by your insurance company. It is your responsibility to know your deductibles, maximums, plan frequencies, or if your policy has a missing tooth clause or a waiting period. Please check your policy booklet for detailed information. If you have a question or problem with the reimbursement level, contact your employer or insurance company.

Your insurance may only pay a percentage of the dentist’s fee or pay the plan sponsor’s “customary” or “reasonable” fee limit, whichever is less.

**Delta Dental** insurance makes payments to the *subscriber* not the *provider*; therefore payment is due from patient at time of service.

We can only estimate the portion your insurance will pay; you are responsible for any portion NOT covered by your insurance company. Phone verification of insurance coverage is never a guarantee of payment.

Your co-pay is expected at the time services are rendered. If an insurance payment for service has not been received after thirty days, it is the responsibility of the patient to pay in full.

We want you to be comfortable in dealing with these matters, we urge you to consult with us if you have any questions. Please do not hesitate to ask us any questions about our office policies.

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Date)